



7 Tech trends to look out for in 2020



AI and Customer service

Companies will continue and expand their efforts to improve customer experience and streamline their business operations in 2020. We will also see wider adoption as well as the rise of more tailored services.

The Year of 5G

2020 is set to be the year of 5G. As Coverage spreads, there are huge implications as machines, robots, and autonomous vehicles are allowed to collect and transfer more data than ever, leading to advances in IoT and smart machinery.



Blockchain

While Blockchain tech still has its doubters, continued investment from big hitters like FedEx, IBM and Mastercard is likely to show real results in 2020

Autonomous vehicles

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Predictive Medicine

Data captured from wearable devices will increase our ability to predict arising health issues, even before symptoms start to show and increased personalised treatment will also increase through data driven treatment plans

Computer Vision

2020 is set to be a big year for computer vision. Equipped tools will come to market with wide ranging use cases. Most notably in production lines, autonomous vehicles and facial recognition.



Extended Reality (XR)

XR is a combination of AR, VR and MR. In 2020 these technologies use cases will completely split from entertainment as businesses get to grips with the wealth of exciting possibilities offered by XR.